

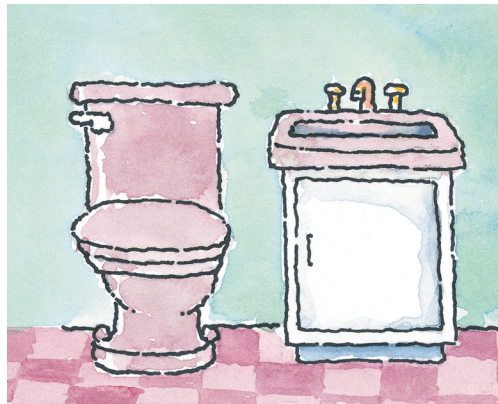
The Waterfront

El Dorado Irrigation District • January - February 2005

2005 Water Efficiency Programs

EID is kicking off another round of great water efficiency programs in 2005:

- The residential/multi-family water efficiency clothes washer rebate program — rebates up to \$100
- The multi-family and commercial/institutional coin-operated water efficiency clothes washer rebate programs — rebates up to \$300
- The residential/multi-family ultra low flow flapperless toilet distribution program
- New commercial/institutional/industrial ultra low flow toilet and waterless urinal distribution program



For complete program details, please visit the "Water Efficiency" section of our website at www.eid.org, or call (530) 642-4126.

Coupon Sly Park Recreation Area



\$2.00 discount - day use fee
- OR -

\$5.00 discount - camping fee

Good Monday through Thursday only, except holidays. This offer cannot be used in conjunction with other discounts, season passes or sale items.

Expires March 31, 2005

Must present at Sly Park

Customer Survey Update

In the September/October 2004 bill, all EID customers received a survey asking them to rate 10 different water service issues and add their own issues. Approximately 17% of all customers responded. This is a very high response rate and we thank you for participating. We are now analyzing the information and will inform you of the results in your next bill. We value your thoughts and will incorporate the results in our ongoing strategic planning process.

**Water
Wiser**



Save water during EID's annual residential sewer commodity charge evaluation. Here are some tips that may help:

>> Turn off the irrigation system for established and mature trees, shrubs and turf. For young plants, reduce the irrigation scheduling times.

>> Inspect water appliances for signs of leakage throughout the interior of your home and garage.

>> Thinking about putting in a swimming pool or spa? Consider waiting until after February for the installation.



PUBLIC NOTICE TO CUSTOMERS OF EL DORADO IRRIGATION

EID UPDATE ON RESERVOIR LINE AND COVER PROGRAMS

The Department of Health Services requires that EID notify its customers quarterly of the District's progress to make reservoir improvements. EID water delivered to you is tested regularly and all laboratory tests meet State and Federal health levels. However, the concern of the State and EID is that the customers served by the EID two remaining uncovered treated water reservoirs are subject to a "potential" for a health hazard, and you are encouraged to read the information in the State mandated notice. Certain consumers should consider taking the individual protective measures that are described in **bold** print in this notice.

Areas within EID's water system that are *not* affected by the State's Compliance Order include Pollock Pines, Cedar Grove, Sierra Springs, Lakewood Sierra, Gold Ridge Forest, Sly Park Hills, Camino, City of Placerville, Swansboro, Rancho Del Sol, Lotus/Coloma, Gold Hill, Strawberry, Outingdale and El Dorado Hills are *not* affected by the Order. To check whether you are receiving water from the open treated reservoirs, please check the "Public Information" section of EID's website at www.eid.org or call us at (530) 622-4513.

SURFACE WATER TREATMENT REGULATIONS AND HEALTH ADVISORY

El Dorado Irrigation District provides complete treatment for its water supply in modern water treatment plants that use filtration and disinfection before it is distributed to its customers. This full-level treatment system ensures that the water is safe and healthy as it enters the District's distribution system. The distribution system initially included 16 treated water reservoirs that were open and uncovered. Today, only one remains. Design of the remaining two are in progress and scheduled for completion in the next two years. Because of these unprotected reservoirs, the stored water is vulnerable to sources of contamination. Although the water receives additional disinfection at the open reservoirs, this treatment cannot be relied upon to assure absolute safety of the water at all times.

The District is making a concerted effort to prevent pollution of the water at its open reservoirs. This effort consists of a number of mitigation measures which include daily security patrols, cleaning of the reservoir sites, repair of fencing, drainage improvements, posting of signs, increased chlorination treatment, increased water quality testing, and system operational changes. These measures will greatly reduce the possibility that serious pollution will enter the water supply. EID water quality test results have consistently met all current State and Federal health standards.

The State Department of Health Services, Office of Drinking Water requires the District to provide this notice to its customers and to include the following language:

"Since pollution events in segments of the water system served by uncovered reservoirs could occur and because these events are random and unpredictable, certain consumers should consider taking individual protective measures. Consumers that should take special precautions include pregnant women, elderly persons, and those people that may have an abnormally weak immune system response. These immuno-compromised individuals include people infected with the HIV virus, organ transplant patients, and cancer patients who are receiving radiation or chemotherapy treatments. Parents and guardians should also take special precautions with infants, young children, and all others who may not be capable of comprehending the significance of this notice.

The recommended protective measure is to use commercial bottled water or to heat the tap water to a rolling boil for one minute before using it for any purpose that may result in ingestion of the water. The water may be used without restrictions for bathing, showering, and laundry.

The State of California Department of Health Services (DHS) sets drinking water standards and has determined the presence of microbiological contaminants are a health concern at certain levels of exposure. If water is inadequately treated, microbiological contaminants in that water may cause disease. Disease symptoms may include diarrhea, cramps, nausea, and possibly jaundice, and any associated headaches and fatigue. These symptoms, however, are not just associated with disease-causing organisms in drinking water, but also may be caused by a number of factors other than your drinking water. DHS has set enforceable requirements for treating drinking water to reduce the risk of these adverse health effects. Treatment such as filtering and disinfecting the water removes or destroys microbiological contaminants. Drinking water which is treated to meet DHS requirements is associated with little to none of this risk and should be considered safe."

ATTENTION: School administrators, owner/ operators of residential property, and owner/operators of business property are obligated to ensure that copies of this notice are provided to each user of your facility within 10 days. The most appropriate methods of notification may include, but are not limited to, the sending of a letter to each water user and the posting of a notice at each site where drinking water is dispensed. The State of California stipulates that you can be civilly liable up to \$1,000 per day for failing to provide this notice to your students (and parents if they are minors), employees, or tenants.